

altronic[®]

BULLETIN

DIGITAL PRODUCTS

NO. DP1 DATE April 1, 1982 SALES SERVICE

SUBJECT: ALTRONIC DIGITAL INSTRUMENT REPAIRS

Altronic digital instruments that are returned to the factory for repair, not covered under warranty due to age or abuse, will be processed under one of the following categories:

MINOR REPAIRS

Minor repairs are those which involve the replacement of one or two electrical components that have failed or been damaged by the customer but which do not require a complete rebuilding of the device. Examples are broken terminal strips, connectors, wiring or liquid crystal display replacement.

PCB REPLACEMENT

Devices which require more extensive repair will be rebuilt with new printed circuit board (PCB) assemblies of the latest design. This includes units where components and/or circuit board runs have been burnt by mis-application or incorrect connections.

EXCHANGES

Devices requiring extensive repairs which include items beyond the printed circuit board (such as push-button switches, cracked housings or devices damaged by water contamination) will be exchanged. In addition, all obsolete models (such as the DT/DTO-1000, 2000, 2200 tachometers) that are returned to the factory will be exchanged for a new device of the nearest equivalent type.

Devices that have been re-worked by the factory will have the replaced components covered under a one-year warranty. These will usually be returned in the original housings but will be in first-class operating condition. Exchanges are all-new devices, fully warranted.

All repairs must be returned prepaid by an Altronic Central Distributor and be accompanied by a purchase order. Prices are available from the factory. If a device returned under warranty is classified by the factory as a repair, the Central Distributor will be notified of the cost prior to proceeding with the work.